

Call Forwarding

Call forwarding is a feature that lets you redirect incoming phone calls from one number to another. When activated, any calls to your primary phone number are automatically forwarded to a different number, such as another mobile phone, landline, or even a voicemail service.

To manage call forwarding (also known as call diversion) on your mobile, you can either use network specific dial codes or follow the steps specific to your handset. A reminder that calls can only be diverted to other UK based phone numbers. If you are experiencing any issues with your call forwarding settings, please contact the RCUK team who will assist further.



To activate call diverts for all calls, dial ****21*+44<chosen phone number>#** and press call

To cancel all diverts, dial **##002#** and press call



To activate call diverts for all calls, dial ****21* +44<chosen phone number>#** and press call

To cancel all diverts, dial **##21#** and press call



Alcatel Flip Phone

1. Settings
2. Network & Connectivity, scroll and select Call Settings
3. Call Forwarding
4. Always Forward and choose Enable
5. Type in the number you want your incoming calls to forward to and press Save
6. To remove call forwarding, select Disable Always Forward



Maxwest USA Phone

1. Settings
2. Call Settings
3. Call Forwarding
4. Always Forward
5. Enable
6. Type in the number you want your incoming calls to forward to and press Save
7. To remove call forwarding, select Disable Always Forward



Punkt

1. Settings
2. Calls
3. Divert Calls
4. Next
5. Divert All Calls
6. Type in the number you want your incoming calls to forward to and press Turn On
7. To remove call forwarding, scroll down and select cancel



Nokia C2-01

1. Settings
2. Calls
3. Divert Calls
4. If Dual SIM, select the correct SIM
5. Call Forwarding
6. All Voice Calls
7. Always Forward
8. Enable
9. To remove call forwarding, select Disable Always Forward



Xiaomi F21 Pro (PuriQin)

1. Call Log
2. Press the three lines icon in the bottom left corner
3. Call Settings
4. Calls
5. Call Forwarding
6. Always Forwarding
7. Type in the number you want your incoming calls to forward to and press Turn On
8. To remove call forwarding, select Off



Sonim

1. Phone app
2. Settings
3. Calls
4. Call Forwarding
5. Voice
6. Always Forward
7. Type in the number you want your incoming calls to forward to and press Turn On
8. To remove call forwarding, select Off

Samsung Galaxy/Note

1. Launch the Phone App, 3 dots
2. Settings
3. Supplementary Services
4. Call Forwarding
5. Always Forward
6. Type in the number you want your incoming calls to forward to and press Enable
7. To remove call forwarding, select Disable

Nokia 105/110 4G

1. Settings
2. Call Settings
3. Call Divert
4. Call Divert Unconditional
5. Activate
6. Divert to Number
7. Type in the number you want your incoming calls to forward to
8. To remove call forwarding, select Off

Nokia 8000/800 Tough/ 6300/2720 4G

1. Settings
2. Network & Connectivity
3. Press "Calling"
4. Call forwarding
5. Always forward
6. Type in the number you want your incoming calls to forward to
7. To remove call forwarding, select Off

Apple iPhone

1. Settings
2. Phone
3. Call Forwarding
4. Toggle Call Forwarding On
5. Type in the number you want your incoming calls to forward to and press Save
6. To remove call forwarding, toggle the switch off

Nokia 215/225/235/ 2660/3210/8210 4G/ TCL One Touch

1. Settings
2. System
3. Call Settings
4. Call forwarding
5. Call options
6. All voice calls
7. SIM options
8. Select the correct SIM you want to forward from
9. Type in the number you want your incoming calls to forward to
10. To remove call forwarding, select Off

FIG Flip/POM Flip

1. Settings
2. Call Settings
3. Calling Accounts
4. Call Forwarding
5. Always Forwarding
6. Type in the number you want your incoming calls to forward to
7. Press On
8. To remove call forwarding, select Off

Digit 4G E2 Pro

1. Contacts
2. Options
3. Call Accounts
4. Call Forwarding
5. Always Forwarding
6. Type in the number you want your incoming calls to forward to
7. Press On
8. To remove call forwarding, select Off

Show F2

1. Settings
2. Network & Internet
3. Call Settings
4. Call Accounts
5. Call Forwarding
6. Always Forwarding
7. Type in the number you want your incoming calls to forward to
8. Press On
9. To remove call forwarding, select Off